



GOLD STAR
Dog Training

www.goldstardog.com

COURSE RULES/POLICIES

Welcome! We look forward to working with you and your dog! For the class to go smoothly and safely, please understand the policies below. If you have questions about any of these policies, please contact the instructor before registering for the class.

- **Required vaccinations/health-related policies:**
 - a. Dogs/puppies must have been in the owner's household for 10 days prior to the first class with dogs.
 - b. Puppies over the age of 14 weeks must have rabies vaccination. Clear documentation must be provided.
 - c. Proof of Distemper/Parvo (DHLLP). Clear documentation must be provided. Puppies must be started on their Distemper/Parvo series.
 - d. Dogs/puppies must be healthy to attend a class with people and other dogs. They must be free of all internal and external parasites.
 - e. If your dog/puppy is not feeling well (sneezing, coughing, diarrhea, etc.), please come to class but leave your dog/puppy at home.
- **Supplies/equipment/permitted training collars:** You will need a 6' leash (no retractable leashes); regular collar (your dog should be acclimated to wearing collar/leash before the class); favorite toy or two; and favorite treats (pea-sized, soft, high-value treats). We may ask you to purchase additional equipment for safety or training reasons (e.g., an EasyWalk harness). We do not permit the use of prong/pinch collars, choke chains (or their variations), or e-collars/shock collars. If the course involves the use of any other supplies (such as a blanket, mat, or chair), your instructor will advise of this on or before the first night of class.
- **Regarding children/additional guests coming to class:** If permitted, guests are only allowed to observe class (not handle or be in charge of the dog in any way at any time) upon instructor approval IN ADVANCE. Some classes/programs may not be able to accommodate children or extra guests. Generally, only one extra family member will be permitted and that family member must be older than 14 (if a younger child is permitted, he or she must be accompanied by an adult who is not training the dog in class). The instructor reserves the right to enforce any limitation, and to do so at any point during the course.
- It is imperative for safety reasons that the human bringing the dog to class be **physically able to hold on to the dog, and keep the dog a safe distance from other dogs in the class**.
- **Class attendance is important**—it will allow you to get the most out of the course. Many exercises rely on having a group present, and many of the lessons build from week to week. Please also consider that training at home and doing homework is part of the commitment to this course; it will help you achieve your training goals and keep up with your fellow students.
- **Refund and cancellation policies** are established by the recreation department that sponsors the class; please contact them for details. In general, there are no refunds once a class begins.
- **This course is not designed for dogs with aggression or other significant behavioral issues.** Any dog exhibiting behavioral issues, as determined by the instructor, will not be permitted to continue the course. However, the human may still come to the class. We are sorry, but there are no refunds in this case. If you have any questions as to your dog's suitability for the course, please speak with the instructor at least 7 days prior to the beginning of the first class.
- In case of inclement weather, or other emergencies, the instructor will notify each class participant if class needs to be cancelled—via e-mail and phone message.
- Due to insurance regulations, we do not accept wild canine crosses or hybrids—including but not limited to—wolf-dog hybrids, coy dogs, etc.
- Keep your dog on leash at all times in and around the building. Owners are responsible for any and all damage incurred by their dogs to other dogs, people, and/or property.